

# Región de Murcia

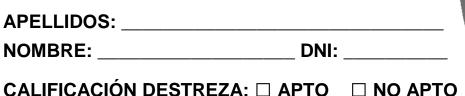
Consejería de Educación, Juventud y Deportes Dirección General de Formación Profesional y Enseñanzas de Régimen Especial

# ESCUELAS OFICIALES DE IDIOMAS DE LA REGIÓN DE MURCIA

PRUEBA ESPECÍFICA DE CERTIFICACIÓN

NIVEL B1 CONVOCATORIA JUNIO 2019

COMPRENSION DE TEXTOS ESCRITOS



CALIFICACIÓN: \_\_\_\_\_/25

TAREAS: La prueba de Comprensión de Textos Escritos consta de TRES textos y TRES tareas.

**DURACIÓN TOTAL: 60 minutos** 

### **INDICACIONES:**

- Las tareas se desarrollarán en los espacios indicados.
- No escribir en las zonas sombreadas
- Emplear tinta permanente azul o negra. No usar lápiz.
- Corregir tachando el texto. No usar correctores líquidos o cintas.
- Puntuación total: 25 puntos. "Apto" ≥ 13

CORRECTOR







TASK A ▷ Read both short stories in TEXT 1 "A proposal to remember & A bag of cash and a heart of gold". For items 1-5, choose the best option (A, B or C). Write your final answers in the grid provided below, as shown in example 0.

5 points

Example:

0.	A. engagement	B. marriage	C. compromise
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1.	A. which	B. that	C. where
2.	A. viewed	B. was viewed	C. were viewed
3.	A. except	B. apart	C. including
4.	A. as a result	B. instead	C. on the other hand
5.	A. glory	B. sympathy	C. honesty

0	1	2	3	4	5	
A						SCORE: /5
<b>✓</b>						73

TASK B  $\triangleright$  Read TEXT 2 "Safety tips for traveling alone". Choose the heading from the list below that best completes each gap. Write your final answers in the grid provided below, as shown in example 0.

10 points

### **HEADINGS:**

- A. (EXAMPLE) Where you're staying is personal information
- B. Trust your intuition.
- C. Stay vigilant.
- D. Sleep well.
- E. Walk with confidence.
- F. Don't show jewellery.
- G. Keep your possessions close.
- H. Remember where you are staying.
- I. Don't automatically jump in to help.
- J. Take a break once in a while.
- K. Be careful in crowded places.

0	1	2	3	4	5	6	7	8	9	10	
A											SCORE:
✓											/ 10

TASK C  $\triangleright$  Read TEXT 3 "Pepper the robot loses job at grocery store". Mark the sentences below TRUE (T) or FALSE (F). Write your answers in the boxes provided next to each sentence, as shown in example 0.

10 points

0.	(EXAMPLE) Robots are not going to replace humans who offer customer service in supermarkets anytime soon.	T	✓		
1.	Pepper's job in the store was to answer the customers' questions and to make their shopping more enjoyable.				
2.	Apart from the job at the grocery store, Pepper is also employed for helping families with their housework.				
3.	Humans can speak to Pepper either directly or by using a screen on his body.				
4.	At first, the employees at Margiotta were really happy with Pepper's work.				
5.	In general, Pepper's answers to the customers are always accurate and full of details.				
6.	Pepper even accompanies customers to all the sections in the grocery store.				
7.	On some occasions, customers do NOT receive an answer from Pepper due to some technical difficulties.				
8.	Customers preferred the pulled pork that was served by an employee to the samples that were served by Fabio.				
9.	Franco, the owner of the store, is firing Pepper because he is angry with him.				
10.	Other companies are testing if Pepper can be of help to their businesses.				

SCORE : \_\_\_ / 10

# Text 1: Beautiful stories to make you smile

# STORY 1. A PROPOSAL TO REMEMBER

The New York Police Department (NYPD) showed its romantic side by returning a(n) – 0 – ring to a couple who lost it in Times Square right after the proposal. Last Friday, two lovers were strolling through New York when the man got on his knees and proposed. She said yes. But in all the excitement, the man dropped the ring, – 1 – fell through a grate\*. The couple were unable to get the ring back. The whole thing was caught on security camera, and the NYPD made public part of the recording looking for help to find the unlucky couple. The police recovered and cleaned the ring. Fortunately, the video went viral and – 2 – by over eight million times. This helped to determine that the pair was John and Daniella, an English couple on vacation from Peterborough, Cambridgeshire. The NYPD later posted an update with a photo of the happy couple. Daniella was wearing her newly recovered ring.

## STORY 2. A BAG OF CASH AND A HEART OF GOLD

If you found a bag with \$17,000 cash, what would you do? Would you take the money and run, or would you return it to its owner? The temptation to keep it would be huge for anyone - 3 - for Kevin Booth of Sumner, Washington. He has been homeless for seven and a half years. But when this exact scenario happened to him, he gave the money to the local food bank because it would benefit more people than just himself. Three months ago, Booth found a brown bag outside the food bank's community bread box. He reached inside and pulled out a \$20 bill. As he later confessed, he thought about running away with the money. But he waited for food bank director Anita Miller to arrive and handed the bag to her - 4 -. At first, Miller thought it contained food so she took the sack to weigh it. She was shocked after discovering that it had \$17,000 cash inside. The two called the cops, who looked at the security footage\*\* to try to find the person who had dropped the bag. The police couldn't determine who had left the money. However, under state law, they still waited 90 days for someone to make a claim of ownership. That never happened, so the funds went to the food bank. To thank Booth for his - 5 -, the bank rewarded him with part of the money as gift cards and Police Chief Brad Moericke gave him a citizen medal of honor.

Source: Adapted from "10 uplifting stories to get you through the week" http://listverse.com/2018/12/09/10-uplifting-stories-to-get-you-through-the-week-12-9-18/

<sup>\*</sup> grate: a structure made of metal bars used to cover a hole.

<sup>\*\*</sup> footage: video recording.

# Text 2: Safety tips for traveling alone

- **0 (EXAMPLE)**. Don't tell strangers where you're staying either in words or actions. Your accommodation should be your safe haven\*.
- **1 –.** Being well rested makes you more alert. Conversely, if you're overtired or jet-lagged you should be aware that you are naturally less alert.
- **2 –** Hold your wallet, camera, cell phone/mobile... close to you. Never keep your wallet in your back pocket. Keep the number of things you're most concerned about to a minimum. For me it's my wallet, phone and passport. Having just three things make them easy to carry and keep track of.
- 3 -. If you're experiencing traveler's fatigue, join a day tour or cooking class or something that will make for a simple, interesting and relaxing day.
- **4** While it's wonderful to sink into a destination, enjoying its culture, it is also important to be aware of what's going on. Be careful and check your surroundings at all times.
- **5 –**. Leave expensive things at home. Don't wear expensive clothes/accessories that will attract attention to yourself. Even if they don't go after your accessories, you can become the perfect target for pickpockets.
- **6 –**. In tourist areas such as the Eiffel Tower, walking as a tourist makes sense. However, there are other circumstances where you want to walk like a local, as if you know exactly what you're doing and where you're going. You don't want to look like a tourist.
- **-7** -. If it doesn't feel right, leave. Whether it's a bar or a park or a hostel, if you don't feel good in the situation, it's best to get out of there.
- **8 -.** Getting back to your hotel or hostel is pretty important but it can be a challenge if you're in a country where you don't speak the language. When you check in, take all the details from the establishment, especially the address, and carry them with you.
- **-9** -. If you see someone suddenly in need of help, get someone else to go to their aid with you. A local is more able to help and having someone else involved will protect you in case the incident is a trick.
- **10 –**. Markets, train stations, large public events... these are the types of places that pickpockets love. Your purse should have a flap\*\* and a zipper. If you carry a backpack, wear it on your front rather than your back in these places. If you insist on carrying a wallet in your pocket, it should be a front pocket not in the back.

Source: Adapted from "Solo Traveler: 50+ tips for those who travel alone" <a href="https://solotravelerworld.com/travel-safety/">https://solotravelerworld.com/travel-safety/</a>

<sup>\*</sup> haven: a place where people or animals feel safe, secure and happy.

<sup>\*\*</sup> flap: a piece of cloth that can move easily up and down or from side to side.

# Text 3: Pepper the robot loses job at grocery store

Robots may already be taking our jobs in some industries, but it looks like humans' jobs are still safe. This conclusion comes after watching the tasks carried out by a Pepper robot in a Scottish grocery store.

Pepper, a humanoid robot created by Japanese telecoms giant SoftBank, was put to work in Margiotta Food & Wine in Edinburgh for a whole week, helping customers with inquiries and offering some light entertainment.

Pepper was introduced in Japan in 2015 and is being marketed as an assistant for businesses as well as a companion for families and people who live alone. Standing 120 centimeters tall, the robot can understand speech and respond with his own voice, and also communicate via a tablet on his torso. A set of wheels allows it to move around. For the grocery store trial, Pepper had a chatbot created by a local university so he could have relevant conversations with customers.

Initial reactions to Pepper, or "Fabio", as the staff at Margiotta decide to call him, appear to be mainly positive. "He's just superb," says one shop worker with a warm smile on his face, while the shoppers seem both amused and curious about the latest addition to the team.

Soon, however, it becomes apparent that Fabio is rather limited in the way he can help customers, and his answers don't seem that helpful. For example, when a woman asks where she can find the milk, Fabio says only that it's "in the fridge section," without explaining where the fridge section is, and without taking her there. The same happens when he's asked about wine, answering, "It's in the alcohol section."

Other customers get no response at all from the robot helper, though this is because of the ambient noise in the store, which causes a problem for his microphones. This indicates that Pepper's sensors need to be improved in order to function effectively in noisy surroundings.

The owner of the store, Franco Margiotta, decides to try out Fabio for himself. The final task for Fabio involves offering samples of pulled *pork\** to customers, but it soon becomes apparent that shoppers are real experts at completely ignoring the robot, as well as the pulled pork. "It's just a walking sign," says Franco's daughter, Luisa. A member of staff in another part of the store offers the same sample, and has far more success interacting with shoppers and getting them to try the food. The human has clearly beaten the robot in this particular task.

"Unfortunately, Fabio didn't perform as well as we'd hoped," Franco says, and with that, it was time to fire Fabio for his poor performance. "Regarding that contract, I don't think you need to sign it just yet," Franco tells Fabio, to which he responds rather lovingly, "Are you angry?"

Perhaps Pepper isn't quite ready for the shop floor, though a number of companies and organizations are still trying the robot to see how it might fit with their business. And as the technology improves, Pepper and robots like it will inevitably find a growing role in our lives.

Source: Adapted from "Pepper the robot fired from grocery store for not being up to the job" https://www.digitaltrends.com/cool-tech/pepper-robot-grocery-store/

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<sup>\*</sup> pulled pork: pork cooked slowly over a low heat until it is tender enough to be pulled into strips, often prepared with a barbecue sauce.